

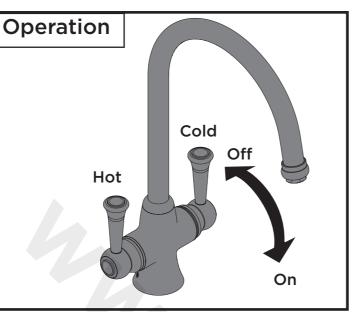
## **General Cleaning**

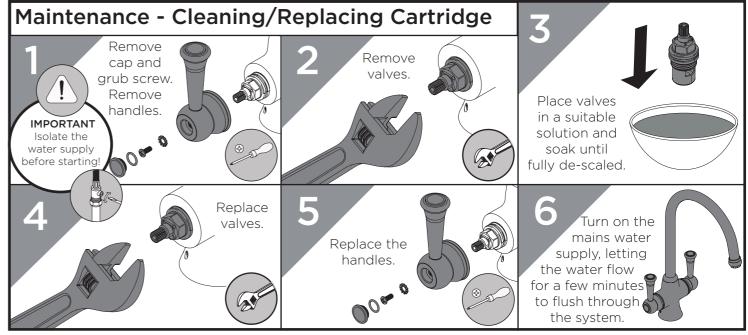
Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.





## REMEMBER Troubleshooting Make sure the base is centralised Symptom Cause(s) when viewed from the front of Partially closed isolation valve. Turn the the tap hexagonal key Instantaneous water heater cycles on and off as anti-clockwise flow rate or pressure is too low. to remove the Head of water is below the minimum distance back nut from required the EasyFit Feed the Reinforcing Plate No flow or low Feed the base through the Hot or cold water being drawn off elsewhere Base. 6.0 flow rate (if required) and Back nut up sink hole from the top. causing pressure changes or instantaneous to the underside of the sink. boiler temperature changes. Airlock or partial blockage in the supply pipework Love Your Chrome or hoses. Water supply failure This is normal for a short time after using the taps. Water dripping from If water continues to drip, taps Bristan offers an effective possibly due to the ceramic disc valves/cartridge chrome-friendly cleaning kit for use with your taps and showers. Turn the hexagonal key Closed isolation valve. Scan the QR Code or Proceed to Step 4 of 0 Taps do not clockwise to secure the search for 'CLEAN KIT01' the Installation Steps. 6.0 turn on EasyFit Base. on www.bristan.com Mains water supply turned off. Maintenance - Cleaning/Replacing Outlet Grub screws are not tight enough at the base Wobbly Tap Extra security may be required depending on the surface the tap is fitted on to. Clean and replace Ą Unscrew the anti-splash as At Bristan, we want to make things as easy as possible for our customers. That's all our products, effective from the date of purchase, to give you peace of mind. anti-splash necessary. IMPORTANT Secure in place Isolate the To start your free guarantee simply scan the QR code and register your product. Turn on the mains water supply water suppl Alternatively visit www.bristan.com/register. letting the water flow for before For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors a few minutes to flush starting! will be able to offer you any help and advice. through the system.

## Alternative Installation for Surfaces Out of Tolerance/Extra Stability

For full guarantee terms and conditions visit www.bristan.com/guarantees.

|  | Remedy   |
|--|--|
|  | Open isolation valve.  |
|  | Increase water flow rate or pressure through system.   |
|  | Refer to your the Specification for the minimum working pressure/distance required.                      |
|  | Do not use other water outlets when using the taps.  |
|  | Flush through pipework to ensure removal of debris and any airlocks.                                     |
|  | Investigate water supply. Check your plumbing and heating systems for any faults.                        |
| -  | This is caused by residual water tension, the build up of water in the tap body.                         |
|  | Refer to the Maintenance section or visit<br><b>www.youtube.com/BristanTV</b> to watch<br>the procedure. |
|  | Open isolation valve.  |
|  | Turn on mains water supply.  |
|  | Ensure the grub screws are fully tightened against the base  |
|  | Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.                       |
|  |  |
| ers. That's why we offer solid guarantees on |  |



We Know & We Care